

Insurance Claim Documents needed

We understand that you need us most when things go wrong. It's why we're committed to making the claims process as quick and easy as possible. Choose our online options or speak to one of our claims advisors on **051 405 9990**.

All insurance claims need the following documents:

General insurance documents

Completed Claim Form
Photos of all the damages

Make sure you have all the necessary documentation ready when you submit your claim. We've listed the information required for the different types of claims below:

Motor collision claim

SAP (case) number
Driver's licence
Public Driving Permit (PDP)

Motor collision third party involved

SAP (case) number
Driver's licence
Public Driving Permit (PDP)
Third party details

Directors: **CEO** M V du Toit • **MD** W J du Toit • **CFO** R J Dednam • **PRINCIPAL** L Pelsler

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Stolen motor vehicle

SAP (case) number
Vehicle chassis number (VIN)
Vehicle engine number

General All Risks (lost/damaged)

Invoice (if item has been repaired/replaced)
Quotation to replace
Quotation to repair
Report from service provider (Damage Report)

General All Risks (stolen)

Invoice (if item has been repaired/replaced)
Quotation to replace
SAP (case) number

Geyser with or without resultant damage

Invoice (if item has been repaired/replaced)

Cellphone

Invoice (if item has been repaired/replaced)

Jewellery

Quotation to replace
SAP (case) number

****PLEASE NOTE : EXCESSES APPLICABLE ON ALL CLAIMS**

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